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## **GENERAL COMMITMENTS – PUBLIC CONCERN AND COMPLAINTS**

Adoption Date: October 9, 2018

Legal Ref:

Cross Ref:

Westfield Washington Schools (WWS) recognizes that situations may arise in the operation of WWS which are of concern to parents and the community. WWS believes strongly that all concerns should be resolved by the individuals closest to the source of the concern. Further, that concerns are best dealt with through communication with appropriate WWS staff and administrators.

The Superintendent or his or her designee will establish a procedure for dealing with complaints from parents, students, or community members.